

10/09/97

Class	Subclass

SCANNED 3

BEST AVAILABLE COPY

UTILITY SERIAL NUMBER	PATENT DATE	PATENT NUMBER
SERIAL NUMBER	FILING DATE	CLASS
	10/09/97	370
		352
		2665
		2665

APPLICANTS

CONTINUING DATA\*\*\*\*\*

THIS APPLN IS A DIV OF 09/928,410 09/12/97  
 WHICH IS A CIP OF 08/868,357 05/30/97  
 WHICH IS A CIP OF 08/802,640 02/19/97  
 WHICH IS A CIP OF 08/797,418 02/10/97

Handwritten notes:  
 Harry Van  
 Barry Tied  
 FAN TIED

FOREIGN APPLICATIONS\*\*\*\*\*

CPA

FOREIGN FILING LICENSE GRANTED 02/14/98

Foreign priority claimed 35 USC 119 conditions met	<input type="checkbox"/> yes <input checked="" type="checkbox"/> no	AS FILED	STATE OR COUNTRY	SHEETS DRWGS.	TOTAL CLAIMS	INDEP CLAIMS	FILING FEE RECEIVED	ATTORNEY'S DOCKET NO.
Verified and Acknowledged	Examiner's Initials	→	CA	7	13	4	\$1,102.00	0253

ADDRESS

20017 R BOYS  
 11 20 187  
 05004

APPARATUS AND METHODS ENHANCING CALL ROUTING TO AND WITHIN CALL CENTERS

U.S. DEPT. OF COMM/PAT. & TM-PTO-436L (Rev. 12-)

PARTS OF APPLICATION FILED SEPARATELY

NOTICE OF ALLOWANCE MAILED

Applications Examiner

CLAIMS ALLOWED

Total Claims Print Claim

Assistant Examiner

ISSUE FEE

Amount Due Date Paid

DRAWING

Sheets Drwg. Figs. Drwg. Print Fig.

ISSUE BATCH NUMBER

Primary Examiner

PREPARED FOR ISSUE

Label Area

WARNING: The information disclosed herein may be restricted. Unauthorized disclosure may be prohibited by the United States Code Title 35, Sections 122, 181 and 368. Possession outside the U.S. Patent & Trademark Office is restricted to authorized employees and contractors only.

SCANNED 4 A.G.  
 20 JN CC